

# Hook Bin Services



## Service overview

Hook bins are ideal for the removal of large amounts of bulky, non-compactable waste generated by commercial and industrial clients, building sites, large scale developments.

Hook bins are suitable for materials such as timber, green waste, wood, steel, concrete, bricks, and general waste. The fully opening rear door on the bins allows easy access to dispose of materials.

**Remember each bin must only be filled level with the top of the bin and no higher (i.e: water level).**

## What can be disposed of in the Hook bin?

- ✓ **Builders waste**  
i.e. dirt, bricks, concrete, wood, glass, plastics, insulation, nails, electrical wiring, shingle, roofing, dredging materials, packaging materials and rubble
- ✓ **Green waste**  
i.e. tree prunings, cuttings, branches, stumps, grass clippings and timber
- ✓ **General household waste**  
i.e. white goods such as fridges, freezers (only if degassed) and other electrical items (doors must be removed), steel and scrap metal (including car bodies), paper and cardboard, clean glass bottles and jars, aluminium (including cans), clean plastic, soft drink and milk bottles

- ✗ Asbestos
- ✗ Fibro sheeting
- ✗ Batteries
- ✗ Fire extinguishers
- ✗ Food waste
- ✗ Fuel, oil, poisons and other liquid waste
- ✗ Gas bottles
- ✗ Infectious and medical waste
- ✗ Paint and paint related products
- ✗ Tyres
- ✗ Wet concrete (cement)
- ✗ Ammunition and flares



16m<sup>3</sup>

10m<sup>3</sup>

## Frequently asked questions

### Can I order my Hook bin a few weeks in advance?

Yes

### What happens if I fill my Hook bin and would like it removed earlier?

Contact Ipswich Waste Services (IWS) and we can arrange to have the Hook bin removed earlier.

### What happens if my Hook bin is full and I still have more waste to be removed?

Contact IWS and we can arrange for your Hook bin to be serviced and returned (service fee charges apply).

### Do I need to be onsite when my Hook bin is delivered?

As payment is made prior to your Hook bin being delivered you will not need to be onsite at the time of delivery.

### I need my Hook bin placed in a particular location, can this be arranged?

We will try to accommodate requests for bin placements however the exact placement of a Hook bin will be done at the drivers discretion. If he/she feels the location is a Workplace Health and Safety issue, then an alternative placement location will need to be found. Generally all Hook bins are placed on the footpath.

### Can I have a Hook bin charged to my rates?

No. Ipswich City Council only set rated charges for the domestic kerbside waste collection services.

## Hook bin collection

### Vehicle access requirements

Access width required: 3.0m

